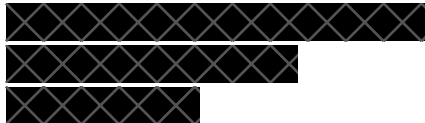





9th May, 2024

The Managing Director,



Dear Esteemed customer,



We recently observed that your recently generated  virtual account number  is unable to receive payments processed from certain platforms. However, to avoid delays in receiving payment from your various Corporates, we implore that you revert to your old CAPSA wallet account .

Please accept our sincere apologies for the inconveniences caused as a result of this.

Without prejudice to the above, kindly note that the information has been given in strict confidence and without liability on the part of the Bank or any of its employees.

Yours faithfully,

For: 

